



## **Musqueam Administration Christmas Holiday**

### **Office Closure Dates**

**The Administration office will be closing for the Christmas holidays Wednesday, December 20<sup>th</sup>, 2017 at 11:30 a.m., (there will be receptionist in until 4:30 pm on this day). Admin office will re-open Wednesday, January 3<sup>rd</sup>, 2018 for regular business hours 8:30 am to 4:30 pm.**

**The emergency contact number, the Recreation and Youth Centre Holiday Hours, and the Cigshop holiday hours are attached, as well as some home security information.**

**Please note that the Education, Social Development and Reception will be open Friday, December 29<sup>th</sup>, 2017 from 9:00 am to 12:00 noon, they will be giving out Education and SA Cheques.**

**Merry Christmas and Happy New Year.**

**Thank you Musqueam Administration**

## Please Post by your Phone

### EMERGENCY CONTACT INFORMATION 2017

<b>FIRE, AMBULANCE, POLICE EMERGENCIES</b>	<b>911</b>
POLICE NON-EMERGENCY CALLS CRIME REPORT (VANDALISM/THEFT FROM AUTO)	604-717-3321
STEVE HANUSE, VPD LIASON	604-345-3221
<b>MUSQUEAM EMERGENCY CONTACTS</b>	
Laurence Paul, SAFETY PATROL	604-968-8058
SAFETY PATROL (DURING PATROL HRS)	604-968-8058
Brian Sparrow, Night time Supervisor	778-628-5483
Corrina Sparrow – Social Development	604-671-9222
Musqueam Safe House – (emergency placements, family support) Christina Campbell – Coordinator	604-558-4677
	604-671-5285
Housing Emergency on-call	604-269-3381
Lorna Stewart	604-562-9115
Desirae Fraser	778-988-5342
Kerri Timothy	604-818-7587
Health Program Manager (will be checking email & voicemail).	604-269-3372
Home Care Nurse – Romeo Cosio (will be checking voicemail)	604-263-6539
Crystal Point, CHN (will be checking & voicemail)	604-269-3313
Brad Morin - NNADAP	604-652-1368
Cyndi Bell – NNADAP Worker (will be checking voicemail)	604-269-3454
Public Works – Norm Point	604-841-9295
Ricky Point	604-307-4076
Dawn Campbell-Sparrow	604-649-5556
Employment & Training Contact	778-386-9756
Administration – Karen Grant, Office Supervisor	778-386-9463 or 604-418-3727
<b>EMERGENCY CONTACT INFORMATION</b>	
Vancouver Crisis Line	604-872-3311
Suicide Line	1-800-784-2433
Mental Health Support Line(do not add 604,778,or 250 before number)	310-6789



<b>Senior Distress Line</b>	<b>604-872-1234</b>
<b>Kids Help Phone</b>	<b>1-800-668-6868</b>
<b>Online Chat Service for Youth <a href="http://www.YouthInBC.com">www.YouthInBC.com</a> Noon to 1am.</b>	
<b>Online Chat Service for Adult <a href="http://www.CrisisCentreChat.ca">www.CrisisCentreChat.ca</a> Noon to 1am</b>	
<b>Nurses Line – (medial concerns or questions)</b>	<b>811</b>
<b>MCFD Richmond Office (duty worker-child safety concerns)</b>	<b>604-660-1044</b>
<b>MCFD After House (for situation 4:30 pm – 8:30 am on weekdays, or weekends)</b>	<b>604-660-4427</b>
<b>Hearing Impaired</b>	<b>711</b>
<b>City of Vancouver, Main Sewer Emergencies 24hrs</b>	<b>311</b>
<b>City of Vancouver, Main water Line Breakage 24hrs</b>	<b>311</b>
<b>BC Hydro, Power Outages, Electrical Emergencies 24hrs</b>	<b>1-888-769-3766</b>
<b>BC Hydro</b>	<b>1-800-224-9376</b>
<b>Fortis Gas, Emergencies 24hrs</b>	<b>1-800-663-9911</b>
<b>City of Vancouver, Snow Removal</b>	<b>311</b>
<b>City of Vancouver, Street Lights</b>	<b>311</b>
<b>City of Vancouver General – Water/Sewer/Garbage missed garbage</b>	<b>311</b>
<b>Metro – concerns for Highbury Interceptor</b>	<b>604-451-6610</b>

## 2017 / 2018 Community Centre & Youth Centre Holiday Schedule

Thursday Dec. 21 <sup>st</sup> , 2017	Friday Dec. 22 <sup>nd</sup> , 2017	Saturday Dec. 23 <sup>rd</sup> , 2017	Sunday Dec. 24 <sup>th</sup> , 2017	Monday Dec. 25 <sup>th</sup> , 2017	Tuesday Dec. 26 <sup>th</sup> , 2017	Wednesday Dec. 27 <sup>th</sup> , 2017
Open 10:00 am – 5:00 pm	Open 10:00 am – 5:00 pm	Open 10:00 am – 5:00 pm	Closed	Closed <b>Merry Christmas</b>	Closed	Open 10:00 am – 5:00 pm
Thursday Dec. 28 <sup>th</sup> , 2017	Friday Dec. 29 <sup>th</sup> , 2017	Saturday Dec. 30 <sup>th</sup> , 2017	Sunday Dec. 31 <sup>st</sup> , 2017	Monday Jan. 1 <sup>st</sup> , 2018	Tuesday Jan. 2 <sup>nd</sup> , 2018	Wednesday Jan. 3 <sup>rd</sup> , 2018
Open 10:00 am – 5:00 pm	Open 10:00 am – 5:00 pm	Open 10:00 am – 5:00 pm	Closed	Closed <b>Happy New Year</b>	Open 10:00 am – 5:00 pm	<b>Return to regular hours</b>

Please note that we will return to regular hours on Wednesday January 3<sup>rd</sup>, 2018

Regular hours: Monday – Friday 8:30 am – 9:30 pm and Saturday & Sunday 10:00 am – 5:00 pm.

If you have any questions or concerns please contact Courtenay Gibson, Recreation Coordinator  
[cgibson@musqueam.bc.ca](mailto:cgibson@musqueam.bc.ca) or 604-781-1470.



# **MUSQUEAM SMOKESHOP**

## **CHRISTMAS HOURS**

**WEDNESDAY DEC. 20, 2017 9:00 AM – 11:00 AM**

**THURSDAY DEC. 21, 2017 9:00 AM – 5:45 PM**

**FRIDAY DEC. 22, 2017 9:00 AM – 5:45 PM**

**MONDAY DEC. 25, 2017 CLOSED**

**TUESDAY DEC. 26, 2017 CLOSED**

**WEDNESDAY DEC. 27, 2017 9:00 AM – 5:45 PM**

**THURSDAY DEC. 28, 2017 9:00 AM – 5:45 PM**

**FRIDAY DEC. 29, 2017 9:00 AM – 5:45 PM**

**MONDAY JAN. 01, 2018 CLOSED**

**TUESADAY JAN. 02, 2018 CLOSED**

**WILL RETURN BACK**

**WEDNESDAY, JANUARY 3, 2018**

**FOR REGULAR HOURS**

# Protecting Your Home & Car Against Theft

## Tips on how to keep your home and your belongings safe

### Key Tips

The over all goal of home and car safety is to make your home and vehicle less attractive to thieves and to become a hard target. The following tips are from the RCMP, VPD and ICBC and will help you to protect your home and car. Please note that most of these tips are low or no cost and we simply have to remind ourselves to continue to be diligent when it comes to home and car safety.

### **Tips for Home Security**

#### **Best Practices for vacations—create the illusion of occupancy**

- Do not advertise vacations on your social media accounts.
- Arrange for someone to maintain your home and exterior (mow the lawn, empty your mailbox, rack the leaves), park their vehicle at your home occasionally.
- Consider using timed lights.
- Leave blinds and shades as normal

#### **Securing your home**

- Always lock your doors and windows; especially when you leave your home unattended.
- Ensure to set your alarm if you have one.
- Install a door viewing camera so you know who is knocking at your front door.
- Keep an inventory of valuable in your home; ensure you have insurance for these items.
- Install a door chain or floor mounted door stop on your front door.
- Replace glass doors with thick or unbreakable glass and install screws that limit clearance so doors can not be lifted out of their tracks and removed.
- Change your locks when you move into a new home.
- Buy window locks for non fire exit windows and doors.
- Consider using an electronically coded door locking system (still a deadbolt) for your doors. If you do use this system ensure to change the code regularly so that the numbers do not wear and become obvious to others.

#### **Deterring thieves**

- Ensure your home is well lit on the exterior. Consider using motion sensor lights. Light is the most effective prevention tool because thieves do not want to be seen.
- Do not leave items outside your home (tools etc. can be used to break into your home)
- Do not leave boxes for items purchased outside your home (do not advertise the new TV you just bought. There is a cardboard recycling receptacle at our community garbage bin).
- Ensure your trees and bushes are trimmed so they do not provide good hiding spots or create an access to your doors and windows (ex climb a tree to a window)



**If you see something, Say something**



## Preventing Auto Crime

According to police data auto-crime is on the rise everywhere and increased by 11% in 2016. It is important for you as a car owner to take steps to make your vehicle less attractive to thieves.

### Older vehicles are easier targets

Older vehicles tend to have weaker door locks and fewer modern security measures such as electronic engine immobilizers. If your vehicle was manufactured prior to 2007, you may want to use a steering-wheel lock to better secure your vehicle.

### Most stolen items from vehicles

Smartphones	Personal electronics
Work tools	Credit cards & ID
Stereo equipment	Cash and change
Garage openers	Sunglasses

### What can you do

- Don't give thieves a chance:
- Treat your keys like cash. Never leave your keys unguarded, such as at the gym or at the office.
- Park in secure, well-lit areas. Always lock your doors and close the windows, even if you're only away from your vehicle for a few minutes. When possible, try to park in areas near pedestrian traffic.
- Remove valuables from your vehicle. Shopping bags, tools, spare change, electronics, and brief cases can all tempt a thief. If it can be stolen, put it in the trunk.
- Keep your garage door opener out of sight. Store your garage door remote in a glove box or other concealed place, or take it with you.
- Don't store a spare key in your vehicle. Keep your spare key or valet at home or on your person.
- Use anti-theft devices—especially if your car is a 2007 or older model (as these do not come stock)
- Electronic immobilizers are anti-theft devices that cut off power to a vehicle's fuel, starter, or ignition system when not in use. If your vehicle is equipped with a passive electronic immobilizer, you may be eligible for discounts and savings.
- Vehicle alarms will draw attention to would-be thieves with sirens, beeps and other loud noises. Some systems will also trigger flashing lights.

### Important Numbers

*Save these to your cell and  
keep by your home phone*

In case of emergency always call first: **9-1-1**

VPD Non-Emergency Line:

**(604) 717-3321**

To be used when immediate police assistance is not required

Musqueam Safety & Security:

**604-968-8058**

Musqueam Band Administration:

**604-263-3261**

Constable Steve Hanuse, VPD MIB Liaison

**604-345-3221**

If you have any questions or concerns please contact:

**Laurence Paul, Safety & Security Manager**

lpaul@musqueam.bc.ca

604-269-3450

**Courtenay Gibson, Divisional Lead Community Services**

cgibson@musqueam.bc.ca

604-269-3451

**Lorna Stewart, Housing Manager**

lstewart@musqueam.bc.ca

604-269-3381

